CLIA Australasia

Event Safety & Responsibility

CLIA is committed to providing a safe, productive, and welcoming environment for all event participants and CLIA staff. All participants, including, but not limited to, attendees, speakers, volunteers, exhibitors, CLIA staff, service providers, and others are expected to abide by this Event Safety & Responsibility Policy. This Policy applies to all CLIA event-related activities, including those sponsored by organizations other than CLIA but held in conjunction with CLIA events, in public or private facilities.

Responsible Drinking

At most CLIA networking events, both alcoholic and non-alcoholic beverages are served. CLIA expects participants at our events to drink responsibly. CLIA and host event staff have the right to deny service to participants for any reason and may require a participant to leave the event.

Personal Safety and Security

CLIA works diligently to provide a safe and secure environment at its events by working with venue staff to make sure participants are safe. We ask that all attendees report any questionable or concerning activity to CLIA staff so that they can take immediate action. No concern is too small, if you see something, say something.

- Be aware of your surroundings at all times.
- Use the buddy system when walking to and from the event venue, networking event locations during early or late hours.
- Don't wear your event badge on the street. Take it off as soon as you leave the building/venue.
- Don't carry a lot of cash or credit cards. Leave in your hotel room safe.
- Don't leave personal property unattended anywhere, anytime.

If it is an emergency or if you need immediate assistance, you should ask any CLIA staff member or the on-site security personnel to help you.

Unacceptable Behaviour

Harassment, intimidation, or discrimination in any form.

Physical or verbal abuse of any attendee, speaker, volunteer, exhibitor, CLIA staff member, service provider, or other event guest.

Examples of unacceptable behaviour include, but are not limited to, verbal comments related to gender, sexual orientation, disability, physical appearance, body size, race, religion, national origin, inappropriate use of nudity and/or sexual images in public spaces or in presentations, or threatening or stalking any attendee, speaker, volunteer, exhibitor, CLIA staff member, service provider, or other meeting guest.

Disruption of presentations at sessions, in the exhibit hall, or at other activities organized by CLIA at the event venue, hotels, or other CLIA-contracted facilities.

CLIA has zero-tolerance for any form of discrimination or harassment, including but not limited to sexual harassment by participants or our staff at our meetings.

Any denigration of any other attendee, participant, sponsor, exhibitor, CLIA Cruise Line, CLIA Marketing Affiliate, CLIA Executive Partner or CLIA Travel Agent.

If you experience harassment or hear of any incidents of unacceptable behaviour, CLIA asks that you inform a CLIA staff member or contact CLIA at 02-9964 9600 or email <u>info-aus@cruising.org</u> so that we can take the appropriate action.

CLIA reserves the right to take any action deemed necessary and appropriate, including immediate removal from the event without warning or refund, in response to any incident of unacceptable behaviour, and CLIA reserves the right to prohibit attendance at any future event.

For CLIA's general Terms & Conditions, please click here.